



Upstate Warrior Solution was formed in 2012 through the generosity of Upstate South
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Now that we have completed our third year of operations, we would like to formally report our work to our stakeholders in the Upstate. We've been actively working with federal, state, and local organizations to reach warriors across five counties in the with federal, state, and local organizations to reach warriors across five counties in the with federal, state, and local organizations to reach warriors across five counties in the with federal, state, and local organizations to reach warriors and spartanburg. Our vision is to Upstate: Anderson, Greenville, Pickens, Oconee and Spartanburg. Our vision is to Upstate: Anderson, Greenville, Pickens, Oconee and Empower the community to be upstate: Anderson warriors with a sense of purpose and empower the community to be restore our warriors and their families. We strive to improve the overall responsive to our warriors and remove barriers for them to successfully reintegrate well-being for our warriors and remove barriers for them to successfully reintegrate.

Despite our progress and these great successes, there is still a considerable population of warriors we have yet to identify in the Upstate. We firmly believe that no warrior should of warriors we have yet to identify in the Upstate. We firmly believe that no warrior should of warriors we have yet to identify in the Upstate. We firmly believe that no warrior should of warriors we have yet to identify in the Upstate. We firmly believe that no warrior should of warriors we have yet to identify in the Upstate. We firmly believe that no warrior should of warriors we have yet to identify in the Upstate. We firmly believe that no warrior should of warriors we have yet to identify in the Upstate. We firmly believe that no warrior should of warriors we have yet to identify in the Upstate. We firmly believe that no warrior should of warriors we have yet to identify in the Upstate. We firmly believe that no warrior should of warriors we have yet to identify in the Upstate. We firmly believe that no warrior should of warriors we have yet to identify in the Upstate. We firmly believe that no warrior should not be in the upstate. We firmly believe that no warrior should not be in the upstate. We firmly believe that no warrior should not be in the upstate. We firmly believe that no warrior should not be upstate. We firmly believe that no warrior should not be upstate. We firmly believe that no warrior should not be upstate. We firmly believe that no warrior should not be upstate. We firmly believe that no warrior should not be upstate. We firmly believe that no warrior should not be upstate. We firmly believe that no warrior should not be upstate. We firmly believe that no warrior should not be upstate. We firmly believe that no warrior should not be upstate. We firmly be upstate that no warrior should not be upstate. We firmly be upstate that no warrior should not be upstate. We firmly be upstate that no warrior should not be upstate. We firmly be upstate that no warrior should not be upstate that no warrior should not be u

The Upstate believes in our mission and supports us with their time, talent and treasure. We strongly believe our latest generation of warriors constitutes a portion of our greatest national treasure, and by serving them along with past generations of our greatest national treasure, and by serving them along with past generations of warriors, we will collectively empower them to lead productive and purposeful lives as citizens in our community.

All the best,

Charlie Hall Executive Director

How Upstate Warrior Solution Helps

In 2010, a group of concerned veterans and nonveteran community leaders came together to form a strategic planning team to discuss the availability of assistance programs and services for returning Upstate veterans. The team found that there were a number of wellness facilities in the Upstate but scarcely any of them were veteran-centric. They revealed large gaps in services offered to Upstate veterans and discovered that there were no existing local organizations providing service coordination for warriors, especially in the Upstate's rural areas.

The strategic planning team determined that the creation of a local organization was needed to provide essential care and assistance to Upstate veterans. After reviewing the practices of national, state, and community-based veteran organizations, it was determined that a community-based model focused on developing "knee to knee" relationships with participants provided the most successful platform for identifying and serving the local veteran community.

In 2012, through the South Carolina Secretary of State's office, Upstate Warrior Solution (UWS) was formally recognized as a 501(c)3 organization. From 2012-2014, UWS was an all-volunteer organization and began to establish a foothold in the Upstate community. In 2014, the team was able to secure grants from America's Warrior Partnership in Augusta, Georgia, which enabled the organization to grow operationally with staff and programs. This national level funding has also facilitated sister organizations in Charleston and Aiken.

UWS continues to follow the model determined by the original strategic planning team, centered around creating personal relationships between staff, volunteers and veterans. The following key strategies are utilized to serve our veterans as they readjust and reintegrate to civilian life.

- ★ Connect with the warriors we intend to serve and educate warriors on the resources that are available to them
- ★ Educate the community and our partner agencies on warrior-specific needs
- ★ Advocate for warrior care through careful case-coordination, providing thought leadership in the development of the local service infrastructure, and letting private and public leaders know what they can do to help
- ★ Collaborate with public, private and nonprofit stakeholders across the Upstate

UWS programs concentrate on five pillars of support:

- ★ Healthcare & Benefits ★ Education ★ Employment
- ★ Housing ★ Individual and Family Wellbeing

2015 Community Impact



Warriors Served 1,646



Homeless/At-Risk Warriors Stably Housed 138





Warriors Placed into the Civilian Workforce 164



Warriors Assisted with Education Service

458



Warriors Connected to Healthcare/ Mental Healthcare

858



Programs Developed and Implemented with Partner Agencies



Provided \$100,000

in Subgrants to Several Partner Organizations

Our Mission

Upstate Warrior Solution's mission is to connect warriors and their family members to resources and opportunities, lead them through the process of self-empowerment, and inspire the community to embrace local warriors and their family members as valued neighbors and friends.







When Tabitha Miller decided to join the military, her father, a retired Marine, was quick to give his opinion on the matter. He told her the Marine Corps would hurt her heart, and what he said about the Army is not repeatable. From there, it was either the Air Force or the Navy. "I had a several friends that were in the Air Force at the time, and they earned their rank a lot slower," Tabitha says. "So the Navy it was."

Tabitha began her service in November of 2001, starting out at Nuke School in Charleston, S.C. "I was on the Roosevelt from '03 to '06," Tabitha says. "Our first assignment was at a huge shipyard. We changed all of the equipment from analog to digital equipment. Then we were deployed overseas." Tabitha was part of a Mediterranean cruise that traveled several times to Spain, Italy, Greece and Dubai. After she returned to the states, she became an instructor at the Naval Nuclear Power Training Unit in Charleston. "I did that for three years, and that's when I decided that I did not want to go back out to sea. That was the decision that led me to retire from the Navy," she says.

"I've had the best experience being a veteran, and that is very much from the support of Upstate Warrior Solution."

Despite having a master's degree, Tabitha had a difficult time finding work after leaving the Navy. "I waitressed because that was the only job I could find," she says. Knowing she needed to find a long term career, Tabitha decided to move from Charleston, S.C. to Greenville, S.C. and enroll at Greenville Technical College to obtain a college degree in a discipline with a promising career span. Two months later, she met several representatives from Upstate Warrior Solution at a Greenville Technical College Job Fair. According to Tabitha "everything just magically happened over the next eight months."

UWS connected Tabitha with Greenville's veteran population, and she soon began serving as a peer mentor. UWS also introduced Tabitha to a veteran ambassador who helped polish up her resume and set her up with a work study position at the Veteran Center. She was then able to apply for a full-time position at the Veteran Center and began working as a Veteran Outreach Program Specialist. "Within eight months of working with Upstate Warrior Solution, I had a full-time Federal job."

According to Tabitha, it is extremely important for veterans to know what resources are available and to be comfortable enough to ask for and accept help. "I've had the best experience being a veteran, and that is very much from the support of Upstate Warrior Solution."

Tabitha Miller





Being married to a wounded Marine has taught Stefanie Lewis a lot about stress, patience, and how to live life one day at a time. Stefanie's story parallels those of many spouses who are caregivers to combat wounded veterans. While in the Marines, Stefanie's husband was involved in seven different Humvee explosions. He currently suffers from a traumatic brain injury, back problems, PTSD and combat stress. The shrapnel in his knee serves as a souvenir from his time in battle.

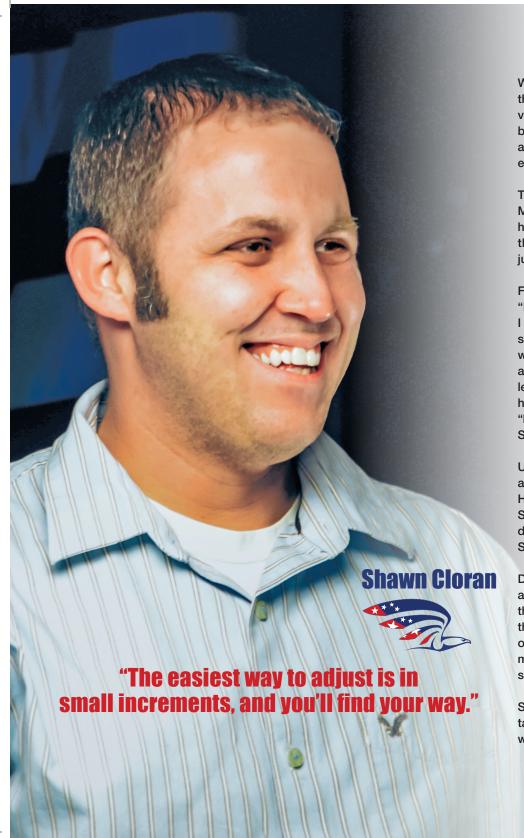
Retiring the military is a difficult transition even under the best circumstances, but the transition when retiring with a myriad of physical and physiological issues can be paralyzing. "There's no preparing you for leaving the military," Stefanie says. "It is extremely difficult to go from Active Duty status to Veteran status, especially when you've been medically retired. The whole process has been stressful."

"I don't have to talk about every painful experience over and over again. They know the challenges.They've lived it."

When Stefanie's husband left the military, he was put on the Department of Defense's Temporary Disability Retirement List (TDRL). According to Stefanie, her husband was in a very dark place at this time. "He struggled finding a job which caused us great financial strain," says Stefanie. "We didn't know what our next move was until someone at the Veteran Affairs office gave us the number of Upstate Warrior Solution," she says. "When I made the call to UWS, they were able to identify with the struggles we were going through and provide the assistance that we had been searching for."

UWS was able to connect Stefanie and her husband with other veterans that had been through similar situations and could relate to their current obstacles. They also provided them with resources to help navigate the TDRL status. "UWS made the phone calls that ultimately led to helping us access benefits we desperately needed," Stefanie says. "UWS was able get us the answers we were looking for. They've helped us through our most stressful times."

For Stefanie and her husband, Upstate Warrior Solution has become a trusted friend. They now feel less isolated and more in control of their future. "When you leave the military, they provide you with numerous 1-800 numbers. Those are helpful, but you talk to somebody different every single time," she says. "When I call Upstate Warrior Solution, they know me, they know my family, and they know what we've been through. I don't have to talk about every painful experience over and over again. They know the challenges. They've lived it."



When Shawn Cloran first walked into a military recruiting station, he didn't like the music they were playing, so he walked out. He walked into the next station and didn't like the vibe there either, so he walked out. Then, he considered the Air Force recruiting station but decided to keep walking past. It wasn't until he went into the Navy recruiting station and started to speak to the people working there that he began to feel comfortable enough to utter the words, "Where do I sign?"

The next several years were a blur to Shawn. He spent time in California learning Diesel Mechanics and then was sent to Gulfport, MS, three weeks before Hurricane Katrina hit. "We had water about chest deep," Shawn says. "There were people trying to cross the roads where the floods were coming through, and they were drowning. We began jumping in and saving them. It was a mess. Everything was hectic."

From Mississippi it was on to Iraq, where Shawn was part of a convoy security team. "In eight months our team hit four roadside bombs," Shawn says. "In December 2007, I hit a roadside bomb, a memory I'll never forget. It changed my life forever." The bomb surrounded the truck with flames and as Shawn kept punching the accelerator, the vehicle wouldn't move. "I thought the truck was on fire," he says. "I thought we were going to burn alive. I thought I was dead." Shawn hit the pedal a final time and truck lurched forward leaving the flames behind. Miraculously, the truck, minus a broken windshield and busted headlights, was still operational. Shawn, on the other hand, began to experience headaches. "Really bad headaches," he says. "I would just take some Excedrin and move on." Over time Shawn's condition worsened, and he began having seizures.

Upon leaving the military, Shawn moved back to the Upstate. He started working at a restaurant and enrolled at Spartanburg Methodist College to study Criminal Justice. He graduated in two years, with honors. "I applied for a position at the City of Spartanburg," Shawn says. "I was completely honest with them. I told them I had migraines and a seizure disorder that began in the military. I told them I had PTSD, and they were so understanding." Shawn got the job and was sent to the South Carolina Criminal Justice Academy.

During this time, Shawn was having a difficult time navigating the Veteran Affairs system and was not having any luck collecting the combat related special compensation pay that he desperately deserved. A representative at the Veteran Affairs office suggested that he call Upstate Warrior Solution, and a couple of days later, Shawn met with a UWS outreach team member. "I told him my story," Shawn says. "He told me he could help me. He fought and fought for me. The next thing I knew, I received the combat related special compensation pay I had been waiting for."

Shawn's advice to those coming out of the military and acclimating to civilian life is to take small steps. "The civilian world is a different lifestyle," Shawn says. "The easiest way to adjust is in small increments, and you'll find your way."



Donnie Ng was born in Hong Kong but moved to Winston Salem, N.C., when he was ten years old. After graduating high school, he decided to join the Army to see the world. The first place he landed was Ft. Still, Oklahoma, which was not exactly the most exotic or exciting destination. After completing basic training, Donnie was sent to Germany. "When I got there they said, 'don't unpack.' Just hang out for a couple of days because we'll be shipping you off," Donnie remembers. This was during Desert Shield / Desert Storm, and Donnie was soon assigned to a radar unit in Saudi Arabia. Once completed, he returned to Germany and was assigned with the Multiple Launch Rocket System (MLRS) unit. He stayed for three and a half years before returning to Ft. Still.

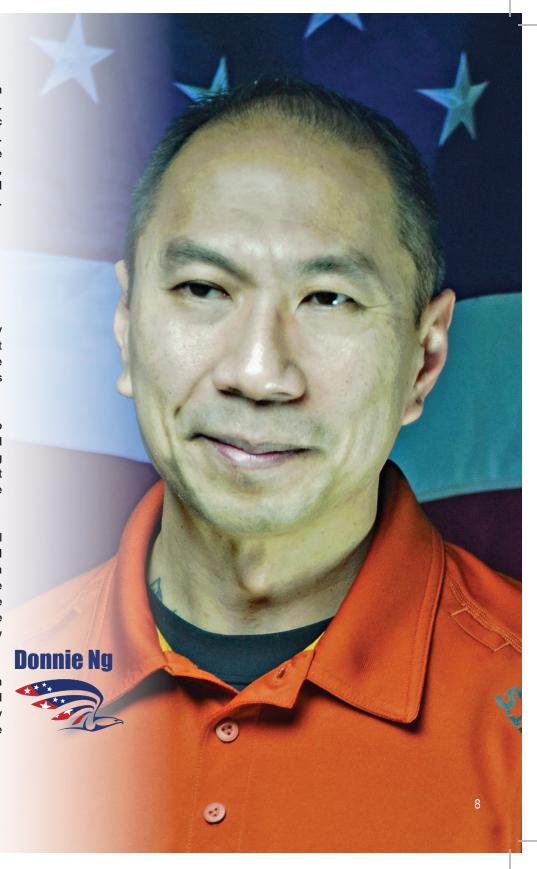
Donnie believes a support system is crucial for veterans and Upstate Warrior Solution can be a solid part of that support.

During this time, Donnie was married, and he and his wife had a baby. "Being in field artillery was tough on family life," he says. "When I was over in Germany, every quarter we went out into the field for about twenty or thirty days. It was very challenging trying to raise a child and be an attentive husband to my wife while I was away. So, I decided it was time for me to get out."

While Donnie was in the military, his parents moved from Winston Salem, N.C., to Greenville, S.C. Donnie liked the idea of living in the same city as his parents and decided to also make Greenville his family's home. He began searching for a job, and having worked alongside some Military Policemen during his time in Germany, Donnie thought law enforcement could be a promising career path. He joined the Greenville Police Department, and twenty years later, Donnie is still with the department.

"As a police officer, I come in contact with many veterans," Donnie says. "Some will volunteer their information, and others I have to figure out as I speak with them. Once I bring up that I am a veteran and both of my sons are currently in active duty, I quickly form a unique bond." This bond is important because as Donnie knows, many veterans have a hard time asking for help. Donnie volunteers with Upstate Warrior Solution to provide camaraderie and support to those in need of assistance. "It's tough coming out of the military," Donnie says. "The biggest challenge for many is the unknown. You don't know how you will provide for your family or where you're going to find a permanent home."

Donnie believes a support system is crucial for veterans, and Upstate Warrior Solution can be a solid part of that support. "As a police officer and a veteran, I would recommend connecting any friends or family who are veterans to resources in their area, even if they are not asking for help," Donnie says. "If you direct them to the right people, it can be what they need to help them successfully build a life outside of the military."



Upstate Warrior Solution Fellowship Program

UWS staff members and volunteers have worked diligently over the past year to develop meaningful relationships with local transitioning warriors. We've learned that some of the most complex and challenging transitions occur with disabled warriors who have undergone emotional and traumatic experiences during their time in the military. Even the most well situated warriors need help, but the transition for disabled warriors can be even more multifaceted as it begins with medical and mental health recovery.

The UWS Fellowship Program is designed meet these challenges head on by providing disabled veterans with the tools they need to excel in their professional and personal life. Throughout the program, our fellows explore topics that enhance their skills in community leadership, team leadership, team dynamics, interpersonal communication, public speaking, spirituality and knowledge of community infrastructure. The process begins with a two-day orientation and continues with a six-month work placement within UWS. Below are the core practices UWS uses to develop warriors through the Fellowship Program.

- * Attend monthly personal and professional development workshops
- ★ Receive mentoring from a UWS staff member and a non-UWS community leader
- ★ Work alongside the UWS employment program manager to develop their resumes, portfolios and professional networks
- ★ Serve the community and other warriors through outreach, case-coordination and other service opportunities



A rocket blast in the mountains of Afghanistan ended the military career I waited for my whole life. By the end of 2014, I spent over a year drowning in my own survivor's guilt, post-traumatic stress disorder and the certainty that my life would be cut short.

While discussing my military career and return to civilian life with an UWS staff member, I began to feel the camaraderie the military provides and a sense of purpose for my life. I was accepted into the UWS Fellowship Academy in August 2015 and began transforming from a reclusive and dispirited veteran to a rising leader in my community. The Fellowship Academy gave me the determination, support and guidance I needed to enter into the next chapter of my life.

I am now enrolled full-time at Southern Wesleyan University and spend my free time volunteering with a non-profit organization. My wife, daughter, and I are expecting the blessing of a little boy this year, something I couldn't have imagined during my darkest days. The Fellowship Program has changed my life, and I am hopeful that as the program expands, I may be able to use my experiences to coach veterans who are suffering.

From Fellowship Alumnus —

Andrew Mitchell Sergeant (retired), U. S. Army

Sergeant Andrew Mitchell and wife, Melissa



Partnering for Success

With the support of America's Warrior Partnership, UWS was given \$100,000 in sub-grant funding to apply to four Upstate partners in 2015. The funding was divided among the four organizations listed below to address several needs of warriors returning to civilian life.

Goodwill Industries Workforce Ambassador Program
SCC Student Veteran Ambassador Program
TCTC Student Veteran Ambassador Program
13th Judicial Circuit Veterans Treatment Court Program

Ambassador Programs

A major UWS initiative focuses on a warrior's ability to take care of themselves and their families financially once they retire from the military. UWS is able to address this initiative head on by collaborating and partnering with local community organizations and technical colleges to provide ambassador programs. The Student Veteran Ambassador programs encourage veterans to attend college and help prepare them for a career that aligns with their skill set and interests.

The Goodwill Workforce Ambassador Program allows veteran job seekers to access Goodwill Workforce Development training programs, resume development services, and job coaching. They are also able to provide connections with veteran friendly workplaces.

Veterans Treatment Court

Another UWS initiative addressed by a partner program is for veterans who have combat experience that has left them with a mental health disorder or cognitive impairment. Many times when left untreated, it can cause a veteran to turn to substance abuse, leading to involvement in the criminal justice system.

Our partnership with the 13th Judicial Circuit's Veterans Treatment Court provides the support, guidance and structure a veteran needs when faced with a felony or lesser charge. In this program, local law enforcement, judicial circuits and community members serve as mentors to ensure each veteran meets their obligations to themselves, the court and their community.

The 13th Judicial Circuit Veterans Treatment Court partnership has been in operation for two years. This collaborative effort and subgrant funds have allowed the program to continue to flourish, graduating three veterans in 2015.





We are grateful for our newest partner, Spartanburg Community College (SCC) and their Student Veteran Ambassador Program. One of the most beneficial features of the SCC Student Veteran Ambassador Program is that it provides a single point of access to a wide array of support services that promote retention in their academic program. In addition, SCC has recently created a student veteran lounge that provides a space for student veterans to connect, study and socialize.

The SCC Student Veteran Ambassador Program has done a remarkable job assisting returning veterans in their educational pursuits and making them feel fully supported throughout their transition. We are thankful for the SCC administration and their commitment and dedication to this program.

COVER WARRIOR

We are proud to recognize CWO2 Shawn Johnson and his family featured on the cover of our report. Shawn was in the US Coast Guard for twenty years, and his last duty station was in Greenville. Currently, Shawn and his wife, Lindsey, are working on their latest venture, Birds Fly South Ale Project in West Greenville. We are honored to be a part of this family's transition from active duty.



Shawn and Lindsay are on to their newest venture, opening Birds Fly South Ale Project in West Greenville.



Our Locations

We have three offices strategically located in areas of the Upstate that are readily accessible to our warrior clients.



Located on the campus of Spartanburg Community College's (SCC) downtown facility, our Spartanburg office partners with SCC and the United Way of the Piedmont to conveniently serve our warriors in Spartanburg County.

220 E. Kennedy Street, Room 157, Spartanburg, SC 29302

864.977.1288

SPARTANBURG

GREENVILLE

CLEMSON



GREENVILLE OFFICE

Our headquarters is co-located with the Greenville VA Vet Center and the Department of Veteran Affairs. Together, we work to provide holistic services to all of our warriors in Greenville county.

3 Caledon Court, Suite A-2, Greenville, SC 29615

864.520.2073



TRI-COUNTY OFFICE

Situated in Clemson's business district, our Tri-County office serves our warriors in Anderson, Pickens and Oconee counties. Through this office, we have been able to partner with all three of the United Ways in these counties. In addition, we have built key relationships with Tri-County Technical College and Clemson University for our student veterans to maximize the use of their well-earned educational benefits.

1103 Tiger Boulevard, Clemson, SC 29631

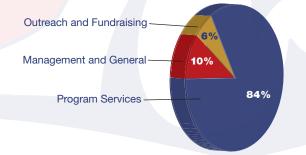
864.722.9039

FY2015 Financial Report

UWS remains committed to financial transparency and keeping 100% of funds raised in the Upstate. Audited financial statements and IRS Form 990s are available as requested and are also maintained on our website.

YEAR ENDED SEPTEMBER 30, 2015

| | Unrestricted | Temporarily Restricted | Total | |
|---|--------------|---------------------------|-------------------|--|
| REVENUES | <u> </u> | | | |
| | A 101 10= | | * | |
| Corporate Donations | \$131,407 | _ | \$ 131,407 | |
| Individual Donations | 98,913 | _ | 98,913 | |
| Grants | 434,650 | 5,000 | 439,650 | |
| Fundraising Event Income | 52,899 | 5,000 | 57,899 | |
| Donated Services, Material and Space | 56,104 | _ | 56,104 | |
| TOTAL REVENUES | 773,973 | 10,000 | 783,973 | |
| | | | | |
| EXPENSES | | | | |
| Program Services | 660,056 | _ | 660,056 | |
| Supporting Services: | | | | |
| Management and General | al 81,542 | _ | 81,542 | |
| Fundraising | 50,823 | | 50,823 | |
| TOTAL EXPENSES | 792,421 | _ | 792,421 | |
| | | | | |
| CHANGE IN | | | | |
| NET ASSETS | (18,448) | 10,000 | (8,448) | |
| NET ASSETS, BEGINNING OF YEAR | 162,899 | _ | 162,899 | |
| | 102,000 | | 102,000 | |
| NET ASSETS, END OF YEAR | \$ 144,451 | 10,000 | \$ <u>154,451</u> | |
| | | | | |



Help us Change Lives

With your help and support, Upstate Warrior Solutions can continue to make an impact on the lives of veterans and their families. We stand united in taking the responsibility to make our veterans feel as safe as they made us feel during times of national crisis. It is now our turn to provide them with the opportunities they deserve that lead to a fulfilling and prosperous life.

A donation is a great opportunity to care for these warriors who have put their lives on the line to defend our country. Your donation will go directly to serving our mission to connect warriors and their families to resources and opportunities, lead them through the process of self-empowerment, and inspire the community to embrace local warriors and their family members as valued neighbors and friends.

"THE WILLINGNESS WITH WHICH OUR YOUNG PEOPLE ARE LIKELY TO SERVE IN ANY WAR, NO MATTER HOW JUSTIFIED, IS DIRECTLY PROPORTIONAL TO HOW THEY PERCEIVE VETERANS OF EARLIER WARS WERE TREATED AND APPRECIATED BY THEIR NATION." George Washington

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Intake Specialist

Angie Bowers Volunteer Coordinator

Jonathan Burgess

Spartanburg Program Director

Brett Claycamp Rally Point Program Coordinator

> **Christy Ellington** Case Coordinator

Robyn Grable Director of Career Services

Jenna Grotler Lead Warrior Advocate

Charlie Hall

Executive Director

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> **Chris McRae** Chief Operating Officer

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